



# Join The Baldridge Foundation ManageHub Accelerator

The fastest way to  
optimize your business  
(or nonprofit) is using  
the Baldridge Framework.

The Baldridge Foundation Institute for Performance Excellence and ManageHub have created a unique business accelerator that provides you with the tools, training, and support you need to maximize your organization's success.



## Accelerate your Baldridge Journey!

- ✓ Optimize Your Operations
  - ✓ Engage Your Employees
  - ✓ Achieve Your Strategies
  - ✓ Delight Your Customers
  - ✓ End Your Stress
  - ✓ Transform and/or Turnaround
  - ✓ Prepare for Unstoppable Growth
- ... oh, and, have Fun!

# Receive Five Customizable Baldrige Based Tools that Help Accelerate Your Organization's Results

The tools work together to create your organization's fully integrated and Baldrige-based performance management system.



**Suggestion System:** Initiate an always-on continuous improvement cycle that is fueled by your employee's valuable improvement ideas.



**Consensus System:** Select and prioritize the best strategies by engaging all of the right people in a thoughtful and strategic decision-making process.



**Meeting Management System:** Solve the problem of unproductive meetings by structuring short and substantive "standups" that help dramatically improve communication, collaboration, and coordination of work.



**Onboarding & Development System:** Optimize how you interview, hire, onboard, and develop every employee to high performance using a consistent mentoring system.



**Culture System:** Create the ultimate "best place to work" organization by adopting (or adapting) ManageHub's 10-Baldrige-based cultural behaviors that everyone agrees to perform.

We use your existing software (Google Workspace, Microsoft 365, etc.) to customize and deploy the above tools.

The tools are customized for your organization and work together to help create the ultimate fully integrated Baldrige-based performance management system.

You will be surprised how quickly you begin accelerating your organization's sales, profits, and value -- for everyone's benefit!





# win, Win, Win, WIN!

## Everyone wins when your organization adopts the Baldrige Framework.

**Employees win** because they are empowered to share their ideas, help make decisions that impact their work, participate in strategic teams, and are mentored to high performance that prepares them for promotion.

**Leaders and managers win** because they have the visibility they need to set clear expectations and hold their employees (and themselves) accountable for making progress.

**Your organization wins** because it has a credible, proven, and scalable framework that helps create a more flexible, resilient, responsive, and successful organization that meets the evolving needs of its customers, employees, and community.

**Your community wins** because your organization becomes a key success factor in helping create the economic opportunity and systemic change our society needs for all people to participate as full partners in our shared future.

## For over 20-years we been helping organizations maximize their sales, profits, and value using our Baldrige-based management systems.

- Optimize your organization's culture using 10 employee-focused behaviors.
- Capture your employee's valuable ideas at their point-of-thought.
- Engage your employees in strategic development and decision making.
- Include your employees in implementing strategic and improvement initiatives.
- Prepare your employees for advancement.
- Develop your employees as future managers and leaders.
- Recognize your employees for their impact.

# Receive the Tools, Training, and Support You Need to Accelerate Your Organization's Success

**The Baldrige Foundation ManageHub Accelerator combines group training with private one-on-one sessions for your organization's Baldrige Implementation Team.**

- Access to our library of tools and on-demand video training for your entire organization.
- Group online (Zoom) training sessions for your organization's employees.
- Private online (Zoom) support session for up to 5 of your organization's designated Baldrige implementation team.
- Access to customizable Excel, Google Sheet, WORD, or Google Doc versions of our suite of Baldrige-based tools.
- An enterprise-level license to customize and use the Baldrige-based tools.
- Support customizing our suite of Baldrige-based tools for your organization's unique needs.
- Access to the ManageHub Meeting Book and Checklists.
- Access to the Baldrige-based "Success Score" self-assessment to benchmark and measure progress

**For a limited time, apply through the Baldrige Foundation and receive a complementary partnership to the Baldrige Foundation Institute for Performance Excellence and access to all of its resources and discount educational offerings.**



**“In 10-weeks you will be set up and in 10-months you will be wondering why you did not start sooner!”**

**SOLD**  
**14X EBIDA**  
**DATA MIGRATION**

“Working with ManageHub has been an absolute pleasure! They were able to demystify the principles of Baldrige and help organizations take practical steps to gaining maturity.”  
 CEO of Firm

Sales up from \$750,000 to \$12,000,000  
 Employee growth from 20 to 200  
 Locations growth from 3 to 8 centers

“Our objective has always been to deliver excellence to every patient every time. This required building an amazing team, maintaining a clear strategic vision, creating systematic operations, and being incredibly focused on our patient’s satisfaction. It also meant that excellence could not depend on any one person. We knew that excellence had to become part of our company’s DNA.”  
 David M. MD  
 Occupational Therapy Centers

**MENTAL HEALTH**

- OPTIMIZED INSURANCE BILLING, SAVING \$150,000.
- REDUCED AVERAGE A/R AGING FROM 120+ DAYS TO 14 DAYS.
- STREAMLINED OPERATIONAL PROCESS SAVING \$75,000/YEAR

“Baldrige encourages team members across departments to be accountable for creating change. As an innovation culture, we are encouraging individuals to voice their “issues” and “ideas” in ManageHub, which allows them the transparency to see leadership address their concerns, while also encouraging them to be part of the solution.”  
 Clinical Supervisor

**SOLD**  
**18X EBIDA**  
**RETAIL CHAIN**

“Mike, I am actually sitting with my banker depositing the check from the sale of my business. I could not be happier. Thank you for everything you did to help me.”  
 Voice Mail Left by Owner

**CLIENT REVIEW**

★★★★★

I would wholeheartedly recommend the ManageHub Accelerator and implementing the Baldrige principles. It’s helped us increase the number served and increase revenues. It’s super valuable and the Accelerator Team is there from start to finish, every step of the way.

**CHIEF EXECUTIVE OFFICER**

I just wanted to say  
 thank you for pushing us  
 to have a continuous  
 improvement mindset.  
 You’ve really helped our  
 evolution and taught us  
 a lot. **Thank you again.**

Jacob R.  
 Software Engineer

**CLIENT LOVE**

★★★★★

Taking the Baldrige Journey has allowed our organization to learn how to more easily stay on top of our many projects. The ManageHub tools and templates helped us create versions that work for us. I’m grateful for our check-ins because they allow me to stay on track and give me dedicated time to ask questions and brainstorm. Yes, I would recommend this to other organizations. It’s helped us immensely.

*Thank You*

Visit [www.managehub.pro/acclerator](http://www.managehub.pro/acclerator) for many more success stories.

**Contact us today to learn more and to receive the Quest discount**



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